

Moving season consumer alert

Moving is stressful enough, scammers will try to make it worse

With the weather warming up and many Coloradans gearing up to move, Attorney General Phil Weiser is alerting consumers to watch out for scams and fraud related to moving. The Colorado Attorney General's Office received over 110 complaints related to moving and moving companies in 2022.



Useful moving tips

Being a smart mover can help you protect your stuff and your wallet:



Research companies as soon as possible. Legitimate moving companies fill their spring and summer slots very quickly and it will help you spot potential red flags.



For in-state moves, visit the <u>Colorado Public Utilities Commission</u> to see whether the company you're considering has a current permit. If you're moving out of state, interstate moving companies are regulated by the <u>Federal Motor Carrier Safety Administration</u>.



Check with the <u>Better Business Bureau</u> to see if a moving company has any complaints before hiring them. Also search for complaints with other review platforms and even <u>other law enforcement agencies</u>.



Talk to at least three different companies and ask them to provide you with written, in-home estimates of the cost of your move. **If a company threatens to hold your belongings hostage, contact local law enforcement immediately.**

Coloradans who believe they have been the victim of scams or fraud should file a complaint with the attorney general at stopfraudcolorado.gov